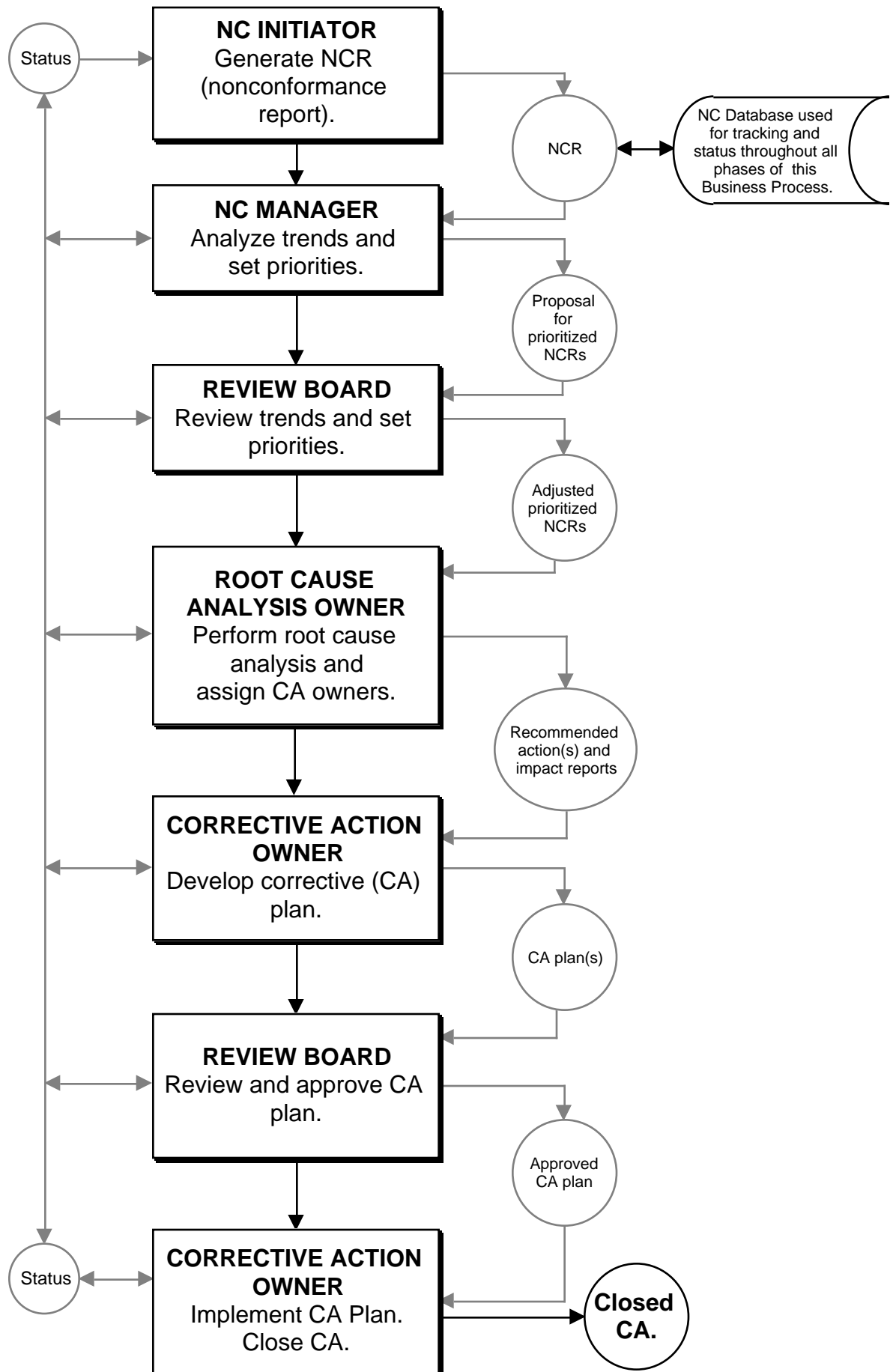
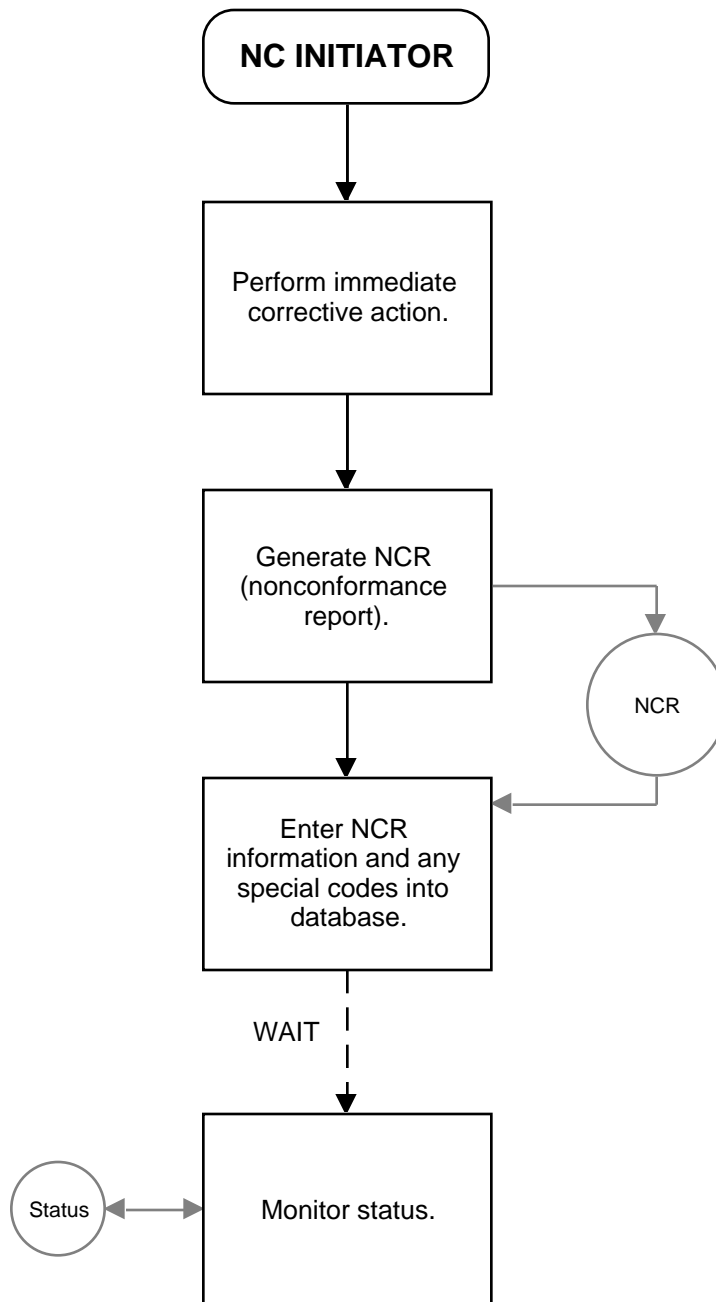


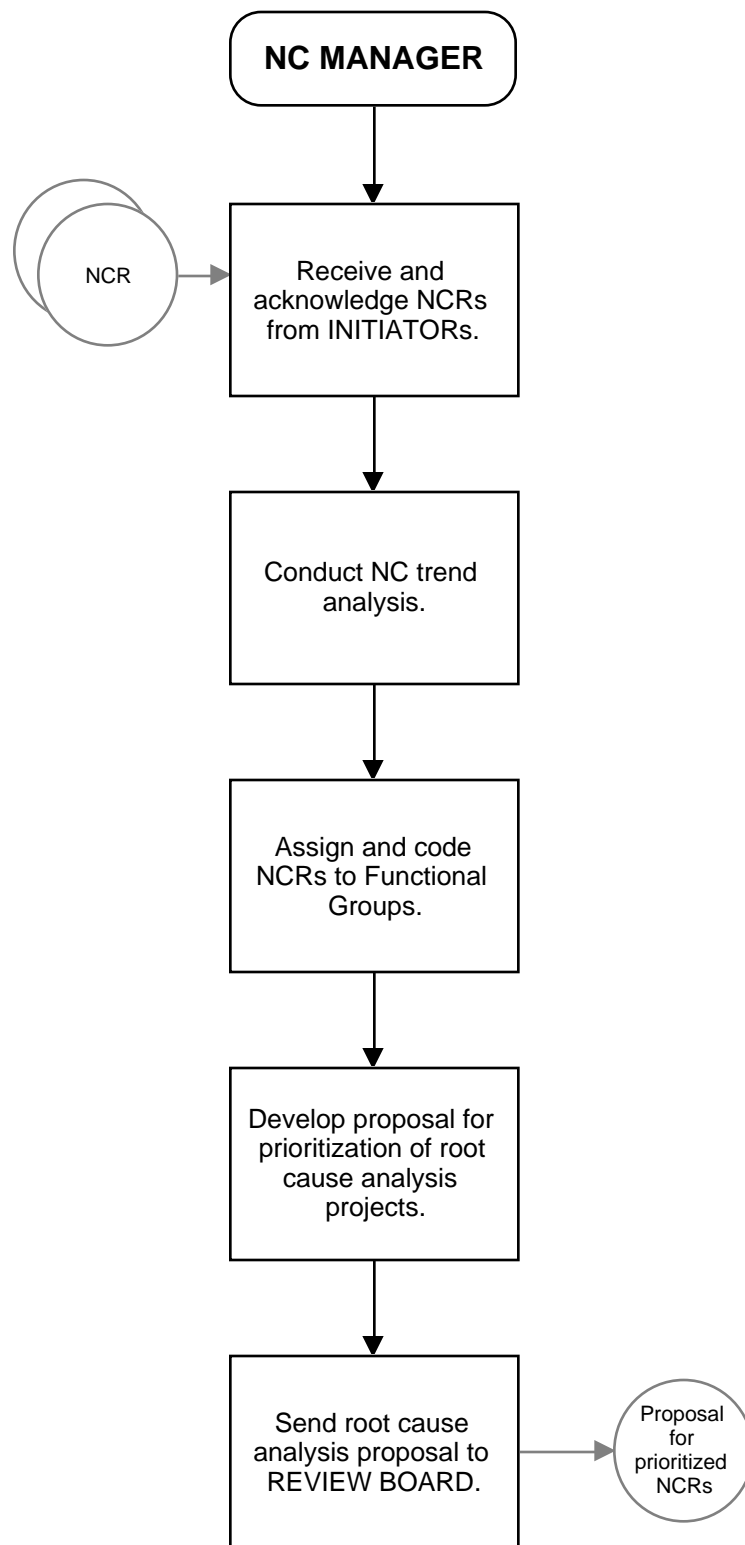
Top Level Corrective Action Business Process Flow



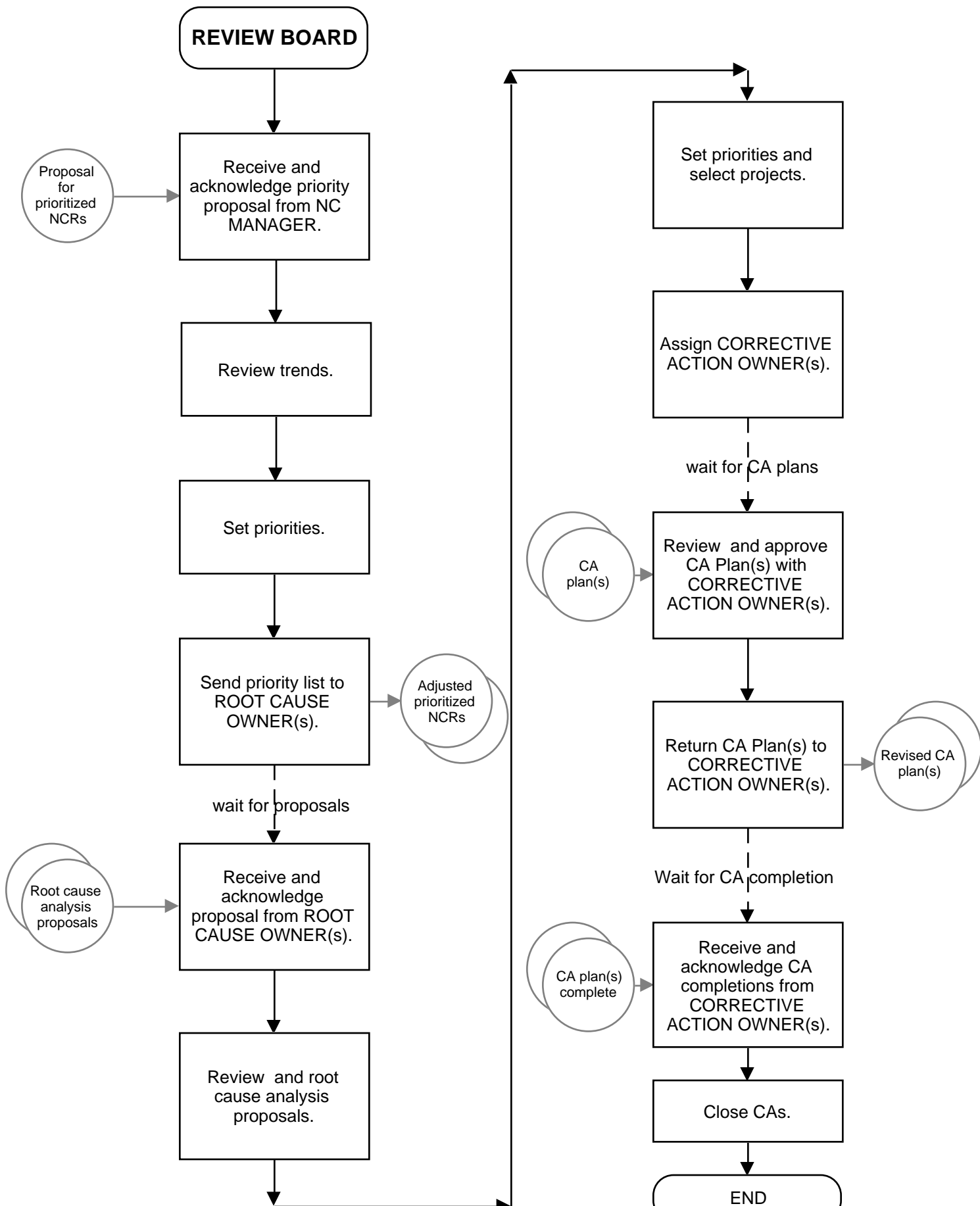
NC INITIATOR Generate NCR (nonconformance report).



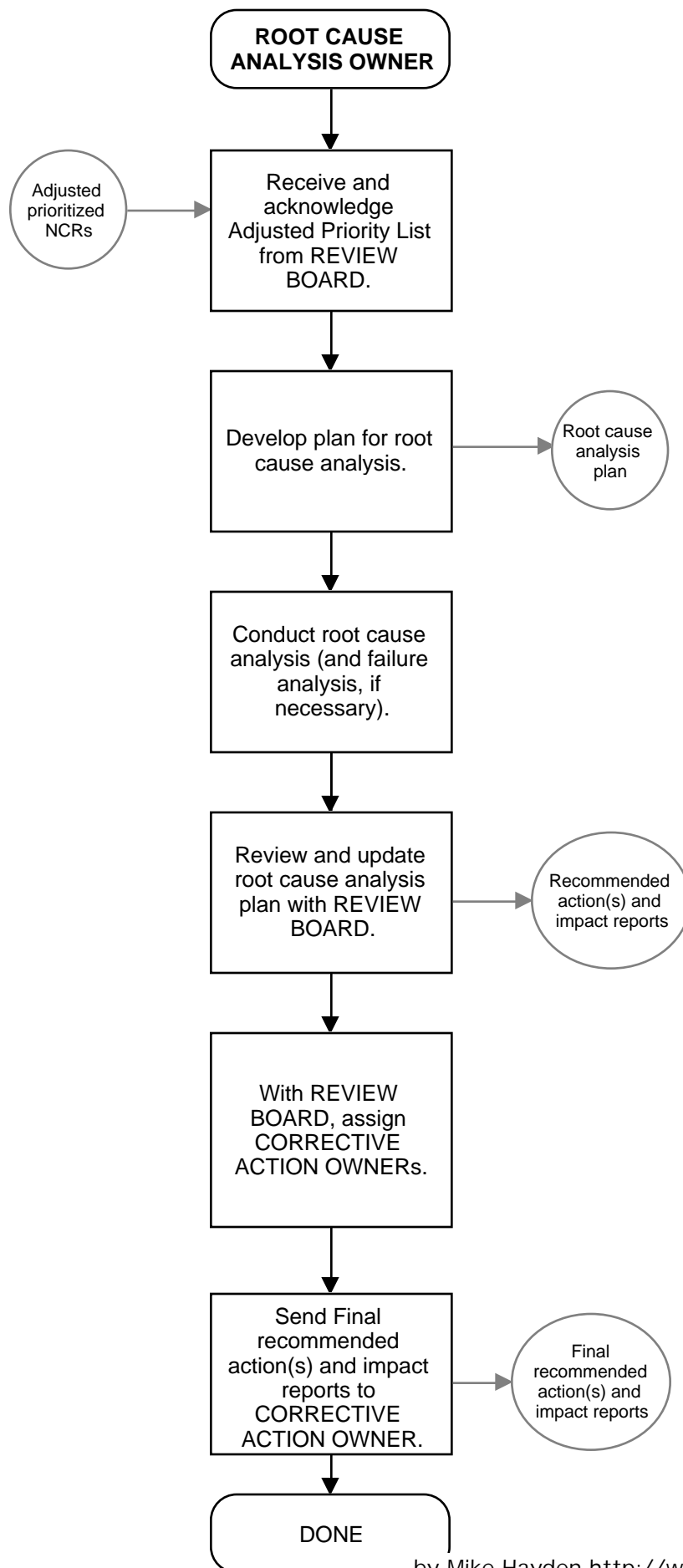
NC MANAGER Analyze trends and set priorities.



REVIEW BOARD Review trends and set priorities.



ROOT CAUSE ANALYSIS OWNER Perform root cause analysis and assign CA owner



CORRECTIVE ACTION OWNER Develop corrective (CA) plan.

